



Cancellation & Refund Policy

TEXO reserves the right to cancel trainings and events prior to the scheduled date based on attendance numbers.

To receive a full refund for a paid class or event, you must cancel your registration 48 hours or more before the posted start time. Refunds will not be granted for registration cancellations placed less than 48 hours before the posted start time.

Classes or events that are cancelled by TEXO will be refunded in full, regardless of the timeframe. Inclement weather does not necessarily cancel a class or event. TEXO will contact you if the class or event is cancelled.

Refund requests must be coordinated with the appropriate TEXO staff member:

- **Safety Training Classes:** [Josh Sheldon - josh@texoassociation.org](mailto:josh@texoassociation.org)
- **Professional Development Classes and All Other Events:**
[Terri Gaber - terri@texoassociation.org](mailto:terri@texoassociation.org)

For any questions on this policy, please contact us at texo@texoassociation.org or 972.647.0697.

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